

Update of the New Zealand
Health Strategy

**All New Zealanders
live well, stay well,
get well**

Consultation draft

Submission form

Your feedback

Your feedback will help us to finalise the updated New Zealand Health Strategy for release in 2016.

Consultation on the Strategy includes feedback on I. Future Direction and II. Roadmap of Actions. Consultation is open to any person or organisation interested in contributing to the future of New Zealand's health and disability system. You can provide feedback by making a written submission during the consultation period. The closing date for submissions is **5 pm on Friday 4 December 2015**.

The Ministry of Health must have your submission by this date and time. Any submissions received after this time will not be included in the analysis of submissions.

In making your submission, please include or cite relevant supporting evidence if you are able to do so.

How to provide feedback

We will publish all submissions on the Ministry's website, unless you are submitting as an individual (not in your professional capacity or on behalf of an organisation) and tell us you would rather your submission not be made public or request your submission be published anonymously.

To assist with providing feedback you are encouraged to fill out the submission form available online at: www.health.govt.nz/consultations

You do not need to answer all the questions or you may choose to provide more general feedback.

To provide your feedback, you can either:

- email your submission to nzhs_strategy@moh.govt.nz
- mail your submission to:
New Zealand Health Strategy Consultation
Ministry of Health
PO Box 5013, Wellington
- complete an online submission here www.health.govt.nz/publication/new-zealand-health-strategy-consultation

The following questions are intended to help you to focus your submission. It will help us analyse the feedback we receive on the Strategy if you can use this format. You are welcome to answer some or all questions.

You can find out more about the submission process on the Ministry's website: www.health.govt.nz/consultations

You do not have to answer all the questions or provide personal information if you do not want to.

This submission was completed by: (name) Dr Graeme Jarvis
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Are you submitting this (tick one box only in this section):

- as an individual or individuals (not on behalf of an organisation)
 on behalf of a group or organisation(s)

If you are an individual or individuals, the Ministry of Health will remove your personal details from your submission, and your name(s) will not be listed in the published summary of submissions, if you check the following box:

- I do not give permission for my personal details to be released.

(The above information will be taken into consideration if your submission is requested under the Official Information Act 1982.)

Please indicate which sector(s) your submission represents

(you may tick more than one box in this section):

- | | |
|--------------------------------------------------------|----------------------------------------------------------------------------------|
| <input type="checkbox"/> Māori | <input type="checkbox"/> Regulatory authority |
| <input type="checkbox"/> Pacific | <input type="checkbox"/> Consumer |
| <input type="checkbox"/> Asian | <input type="checkbox"/> District health board |
| <input type="checkbox"/> Education/training | <input type="checkbox"/> Local government |
| <input type="checkbox"/> Service provider | <input type="checkbox"/> Government |
| <input type="checkbox"/> Non-governmental organisation | <input type="checkbox"/> Pharmacy professional association |
| <input type="checkbox"/> Primary health organisation | <input type="checkbox"/> Other professional association |
| <input type="checkbox"/> Professional association | |
| <input type="checkbox"/> Academic/research | <input checked="" type="checkbox"/> Other (please specify): Industry Association |

Consultation questions

These questions might help you to focus your submission and provide an option to guide your written feedback. They relate to both parts of the Strategy: I. Future Direction and II. Roadmap of Actions.

Challenges and opportunities

The Strategy reflects a range of challenges and opportunities that are relevant to New Zealand's health system. Some of these are outlined in I. Future Direction on pages 5–7.

1. Are there any additional or different challenges or opportunities that should be part of the background for the Strategy?

This appears to be a patient-centric systems approach which we would endorse. Yet to optimise such a system one needs the industries that provide solutions and inputs to also be engaged to truly make the outcomes and outputs as optimised as possible.

While we note that one of the aligning behaviours is to move from treatment to prevention – this is countered by the fact that not all disease states are preventable. However earlier intervention and treatment (informed by better information flow mandated by the strategy) will in all likelihood reduce upstream costs and burdens on the system.

This is a real opportunity that the New Zealand health system should embrace to deliver effective solutions for future generations of New Zealanders, but only if the industries provided those solutions can be actively included in the process, rather than being informed after the event.

The future we want

The statement on page 8 of I. Future Direction seeks to capture the future we want for our health system:

So that **all** New Zealanders **live well, stay well, get well**, we will be **people-powered**, providing services **closer to home**, designed for **value and high performance**, and working as **one team** in a **smart system**.

2. Does the statement capture what you want from New Zealand's health system? What would you change or suggest instead?

Might be semantics, but is it really about providing services or is the term one needs "solutions". i.e. People/ patients care less about getting services than they do about getting the right solution for their problem..

A set of eight principles is proposed to guide the New Zealand health system. These principles are listed on page 9 of I. Future Direction and page 31 of II. Roadmap of Actions.

- 3 Do you think that these are the right principles for the New Zealand health system? Will these be helpful to guide us to implement the Strategy?

Believe they are the correct principles.

Five strategic themes

The Strategy proposes five strategic themes to focus action – people-powered, closer to home, value and high performance, one team and smart system (I. Future Direction, from page 10).

- 4 Do these five themes provide the right focus for action? Do the sections ‘What great might look like in 10 years’ provide enough clarity and stretch to guide us?

Yes although need to balance some of the future focus (i.e. prophylaxis and prevention) with improving access to solutions/interventions (medicines, education, etc) and this has not clearly been addressed in the themes.

Value and high performance (theme 3) is a critical area – but the PHARMAC box focuses on savings on drug procurement and high generic drug proportions.

Is the focus on value for money not societal value and not high performance outcomes? i.e. There is no independent validation of PHARMAC outcomes other than on a medicines budget basis i.e. what are the impacts on upstream health costs or holistic societal impacts.

The sections on what great might look like in 10 years do not provide enough clarity around theme 3 – what does “multiple bottom lines” actually mean?

Does this mean moving or developing whole-of system-health-technology assessments tools HTA? If the aim for theme is at a holistic level then by implication that would make sense.

Innovative funding models across the wider health sector need to be considered to drive value and high performance and to deliver outcomes to patients. But this will only happen if all parties (government and industry) involved in the health system are actively involved in a collaborative process to deliver on this.

Roadmap of Actions

II. Roadmap of Actions has 20 areas for action over the next five years.

- 5 Are these the most important action areas to guide change in each strategic theme? Are there other actions that would be better at helping us reach our desired future?

Seems to be a complete lack of mention of industry partners who have a role to help deliver on these actions.

Action 15 only focuses on government entities NHB, NHC etc. But could be some innovative options for determining evidence-based national health advice if engaging early on with industry in a collaborative manner.

Action 20 – the same issue i.e. need to have industry engaged to make sure that health solutions employed in New Zealand are optimised and that the uptake is maximised.

Overall : engagement with industry partners needs to be included in the execution of the actions to deliver meaningful solutions. There is much reference to collaboration in the documentation but one sector (i.e. health related industries) seems to be missed out of engagement around execution of the action points. This could lead to a mismatch between required solutions needed by NZ health system and what is actually and realistically available.

Turning strategy into action

- 6 What sort of approaches do you think will best support the ongoing development of the Roadmap of Actions? Do you have ideas for tracking and reporting of progress?

More active engagement with the industry value chains associated the healthcare system would aid the development of the roadmap of actions.

More transparency and timely access to information is an excellent goal to attain in order to enable successful implementation of the strategy.

Any other matters

- 7 Are there any other comments you want to make as part of your submission?

Globally, countries are grappling with the megatrends (aging populations etc) and the effects on healthcare systems. However many have suggested that the value chains between industry, payers, clinical, and service management need to become more closely intertwined.

This means by implication that any action requires better cross value chain collaborative models being used in the national interest e.g. independent validation and agreement on priority settings need all parties to be engaged in the process as it is initiated and not consulted in isolation or after the event.

Medicines New Zealand would welcome being part of the process as the actions are developed so that medicines are indeed part of the overall solution in a collaborative framework with the rest of the system.

Starting points would be our active engagement in actions 15 and 17 and we would welcome follow up from the Ministry on the next steps in this regard.

Thank you for taking the time to provide feedback.